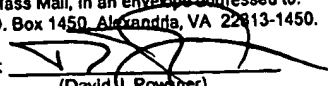
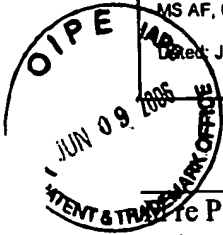


AF/2126  
JFW

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as First Class Mail, in an envelope addressed to:  
MS AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.  
Dated: June 7, 2006 Signature:   
(David J. Powsher)

Docket No.: 102374-0015RCE  
(PATENT)



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Re Patent Application of:  
Robert Martin et al.

Application No.: 09/823,940

Confirmation No.: 7591

Filed: March 30, 2001

Art Unit: 2126

For: METHODS AND APPARATUS FOR CALL  
SERVICE PROCESSING

Examiner: H. N. Patel

**AMENDMENT AFTER FINAL ACTION UNDER 37 C.F.R. 1.116**

MS AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action dated April 7, 2006, please amend the above-identified U.S. patent application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 5 of this paper.

**Amendments to the Drawings** begin on page 8 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

**Remarks/Arguments** begin on page 9 of this paper.

**An Appendix** including amended drawing figures is attached following page 18 of this paper.

"Not  
Entered"  
H.R.  
6/20/06